



# Salud News

FALL/WINTER 2010

OUR MISSION IS TO REDUCE DISPARITIES IN HEALTH CARE BETWEEN INSURED AND UNINSURED IN THE ESTES VALLEY

## eCLINICAL UPDATE

You may have heard that there is a movement towards electronic records for all health care facilities. Salud has made a major move towards their completion of the transition to electronic records using a system called eClinical. Back in October of 2008, the front desk completed Phase 1 of the process and the Medical Assistants began their process last fall. In July, 2010, the Estes Park Clinic's Medical Providers received their training and began to use the system. So, when you are seen as a patient at the Clinic, you will be greeted by medical staff with their digital notebooks!

## WHAT IS A MEDICAL HOME?

Salud is committed to providing a patient-centered Medical Home to patients, where care is coordinated to best serve that patient's needs. Medical, dental and behavioral health services are integrated to support the delivery of quality care and result in healthy outcomes. Salud has strong partnerships with area hospitals, physician groups, mental health agencies, and health departments to ensure a strong referral system and access to a variety of services for patients. Salud promotes prevention and early intervention in all programs.

The Patient Centered Medical Home (PCMH) is an approach to providing comprehensive primary care for children, youth and adults. The PCMH is a health care

setting that facilitates partnerships between individual patients their primary care provider and specialist physicians, and as appropriate, the patient's family.

### Background of the Medical Home Concept

The American Academy of Pediatrics (AAP) introduced the Medical Home concept in 1967, initially referring to a central location for archiving a child's medical record. In its 2002 policy statement, the AAP expanded the Medical Home concept to include these operational characteristics: accessible, continuous, comprehensive, family-centered, coordinated, compassionate and culturally effective care.

## RETIREMENT FOR PAULA PEAT PAGE MARTIN

Paula began her career as Salud's Business Manager in May 2005 just as Salud was finalizing plans to make the big move to the new building on Red Tail Hawk Drive. Not only did she have to learn her new job and set-up a new office, she also had to help haul boxes over the Thanksgiving break to Salud's new location.

During her five years as Business Manager she faced many challenges. Topping her list was the new Call Center, now working smoothly. Another was staff turnover, as new staff members require about three months of intensive training. And third – keeping up with the constantly changing drug prices in the fast-paced health industry. Paula was instrumental in the changeover to electronic record keeping. See eClinical article above.

Paula and husband, Brent, plan to take a one-month cruise through the Panama Canal when she retires on February 28, 2011. She wants to resume hiking with sister

Karen, continue swimming laps at the pool, walking and traveling. She will love having more time to spend with her two stepsons and her four grandchildren...and even sleep-in once in awhile.

Come in to say farewell to Paula and wish her a fun-filled, healthy retirement!



Paula in a rare moment away from the front desk.

## EMILY MAY LEAVES SALUD TO FULFILL A DREAM

September 28, 2010, was Emily May's last day as one of Salud's Patient Services Representatives. After two and a half years she left Salud to pursue a career in the outdoors. Emily is from Dallas, Texas, but has lived in Colorado for the last 34 years and worked in the medical field for the last six years. Emily wants everyone to know how much she "has enjoyed the staff and patients at the Estes Park Salud Clinic." She will be semi-retired, fulfilling her dream of living and working in the outdoors in Rocky Mountain National Park and staying active in the Women's Writing Group of Estes Park.



## TO OUR MAIL RECIPIENTS:

USPS regulations concerning bulk mail constantly changes and affects the delivery of mail from the Salud Foundation. We have had many returned newsletters from our Spring 2010 mailing due to residents' travel and dual addresses. We apologize if we were unable to reach you with the Spring newsletter. Salud Foundation publishes both a Spring and Fall newsletter. Extra newsletter copies are always available at the reception desk of the clinic as well as in the foyer of the public library. Also, you may view the current newsletter on our website anytime: [www.epsalud.org](http://www.epsalud.org).

## SHARON GOT MARRIED!

Sharon, whose happy face you see first as you walk through the front door of Salud Clinic, became happily married the first week of October. Sharon returned to Salud for two weeks following her honeymoon cruise. Soon they will move to Boston where she will be a full-time wife to new husband Cody, and mom to her 10-year-old daughter, Victoria. She plans to home school Victoria so they can travel with Cody in his new job. We wish Sharon and her family a wonderful new life together.



Sharon's happy greeting will be missed by all of us at Salud

## LOOK HOW SALUD'S STAFF RELAXES AT LUNCH!?!?

Salud's hard-working staff would love to have a proper picnic table to enjoy our beautiful mountain air during their break time. Does anyone have a picnic table with benches they no longer need? You know, that old table that is cluttering up your deck or the one you've forgotten and stashed under the deck just to have it out of sight? If you have one, call Salud, ask for Sue and believe me they will figure a way to pick it up. Don't forget your donation is tax deductible.



Paula Peat Page Martin enjoying some fresh air at the "tiny" folding picnic table Salud staff members call their "outdoor break area"

## SALUD FOUNDATION . . . INTO THE FUTURE

The Salud Family Health Center is proud of and committed to providing access to quality health care to all in the Estes Valley community, especially in these difficult economic times. The center thrives because of local support that Salud has received from many.

The Center has an operating fund as well as an endowment fund that was established in 2007 by the Salud Foundation to ensure the smooth operation of Salud services into the future. Continued financial help is needed.

If you are in a position to consider Salud Foundation in your charitable gift giving or estate planning, we can offer expert assistance. Through a partnership with the Community Foundation of Northern Colorado (Fort Collins-based), you may have a private and confidential consultation locally with a skilled professional to answer your questions. There is no cost to you nor any obligation. To learn more about giving effectively and strategically, please contact Mary Scott, Development Chair, 586-8485, or at [bmt@airbits.com](mailto:bmt@airbits.com).

## NEW HOME FOR THE LEARNING PLACE

Salud Family Health Center's former home at 600 S. St. Vrain Ave, #2 has become a new home for The Learning Place. Joining them at this location are two other non-profit organizations EVICS (Estes Valley In Childhood Success) and Partners.



The bear skin rug at The Learning Place invites kids to join in.



## H1N1 COMBINATION FLU SHOTS HAVE BEGUN AT SALUD

Call Salud to make an appointment for your 2010 H1N1 combination flu shot. For your convenience, Salud has set up times for walk-ins. Call 970-586-9230 Ext. 4000 to make an appointment. Date and times for walk-ins are:

Mondays: 9am-12pm

Wednesdays: 2pm-4pm

Thursdays: 5pm-7pm

Fridays: 8am-12pm

Cost: 18 years and younger \$10.00, 19 years + \$15.00, high dose 65 years + \$25.00.

## THE CRISLIP FUND – A SUCCESS

Upon his retirement at the end of 2009, Dr. George Crislip requested that the Estes Park Salud Foundation establish a fund to aid students doing preceptorships at Salud Health Center. These small grants from The Crislip Fund are meant to assist students in general living and commuting expenses. Many times this aid can mean the difference in their being able to finish their studies at the Estes Park Salud or going elsewhere. Thanks to your on-going contributions, the Crislip Fund remains a benefit to future medical professionals.



**QUESTION:** What becomes of your unwanted clothing and other treasures?

**ANSWER:** Medical equipment!

Thanks to the Estes Park Community Thrift Shop for awarding Salud a \$6,000 grant to invest in new medical equipment. We, along with other local non-profits, benefit from your gently used items. So please continue to support the Estes Park Community Thrift Shop with your donations and purchases!

## ESTES PARK SALUD FOUNDATION BOARD

President, Mark Richards, M.D.

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The board members, staff and volunteers of the Salud Family Health Center wish everyone a safe and happy holiday season.



The Salud Foundation Board is thankful to many people, churches, businesses, clubs and the town government and in the Estes Valley and beyond who continue to assist our Salud financially. This local support is why the larger Salud de Valle organization of Northern Colorado remains committed to the welfare of our Estes Park neighbors and keeps the clinic under its umbrella. And please: if you see a clinic staff member or volunteer doctor out and about, please take a moment to thank him/her for the dedicated work accomplished each day.

Yes, I want to help! Enclosed is a donation for OPERATIONS, ENDOWMENT or CRISLIP FUND (circle one)

\$50     \$100     \$250     \$500     Other

Please make checks payable to: Estes Park Salud Foundation

**100% of donations are tax deductible. DONATE ON LINE AT WWW.EPSALUD.ORG**

MC/VISA credit card # \_\_\_\_\_ Exp \_\_\_\_\_ # digit verification # \_\_\_\_\_

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